

Organisational integrity management

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SERVICES

Leading organisations are learning that management systems are not enough to ensure safe operation. 'Organisational integrity' - or people's behaviour - is the key. Recent high-profile incidents have demonstrated that zero or low lost-time incident rates (LTIRs) are not a guarantee of major accident hazards safety, so how can organisations be confident that their assets are secure?

Our services

The Lloyd's Register Group has extensive experience of industrial operations environments, and our consultants have helped shape policy in safety culture and climate appraisal. We believe that successful change programmes must be led from within an organisation, and our approach is to work closely with clients to ensure that all aspects of an improvement programme are owned by the organisation.

For organisational integrity, key questions for operators to consider include:

- does your workforce understand what is important to ensure safe operation, and are they competent to deliver what is needed?
- do your management structures and behaviours support or hinder the organisation in delivering safety?
- does your organisation learn from its mistakes?
- are you measuring the precursors to major accidents, and acting on these measurements?



Typical benefits of working with Lloyd's Register

- Improved workforce competence and confidence.
- Improved process reliability.
- Culture change supporting other improvement activities including productivity.
- Better clarity of risks carried by the organisation, and hence better ability to manage the risks.
- Improved ability to satisfy regulatory scrutiny.
- Implementation of management strategy and targets in the organisation, connecting shop floor to board room.

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Lloyd's Register's approach

Our approach to organisational integrity addresses:

- workforce understanding of hazards and risks
- workforce competency assessment
- compliance with management systems, and the factors shaping compliance
- safety culture assessment and safety culture change in the organisation
- implementation of key performance indicators for major accident hazards.

More information

There is more information on this service on the web site www.lloydsregister.co.uk

Alternatively you can call Kevin Fitzgerald on the following telephone number +44 (0)7825 403838.

For further information please contact

UK

Dr Kevin Fitzgerald
M +44 (0)7825 403838
E kevin.fitzgerald@lr.org

Americas

Eric Flynn
Lloyd's Register Americas, Inc.
T +1 (1)281 649 2272
M +1 (1)832 754 3742
F +1 (1)281 649 2272
E eric.flynn@lr.org

Asia

Masahiko Yoshimura
Lloyd's Register Asia
T +81 (0)45 682 5271
M +81 (0)80 3549 3515
E masahiko.yoshimura@lr.org

Europe Middle East and Africa

Nick Jackson
Lloyd's Register EMEA
T +44 (0)1224 267882
F +44 (0)1224 267751
E nick.jackson@lr.org

www.lr.org

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